

Lawns and Gardens

Caring for Outdoor Spaces, Together

Caring for Your Lawns and Gardens

Housing Trust is committed to maintaining the outdoor areas of our residential properties to ensure a clean, safe, and pleasant environment for all tenants. Our maintenance team and contractors regularly care for communal lawns, gardens, and shared outdoor spaces, so you can feel proud of where you live.

To help us maintain communal areas to a high standard, please keep personal items out of shared spaces. This ensures our team can access and care for these areas without obstruction.

What Housing Trust Takes Care Of

We look after the communal areas around your home with services scheduled throughout the year:

Category	Actions	Frequency
Grassed Areas	Mowing and edging lawns	Fortnightly (may be less often in winter)
Gardens	Weeding, pruning, litter collection & removal	Fortnightly
Branches & Leaves	Green waste cleared from site	Fortnightly
Hard Surfaces	Paths, driveways, parking areas – Sweeping & leaf blowing	Fortnightly
Lawn Care	Weed and feed treatment	Annually (early spring)
Mulching	Remulching of garden areas	As required
Plant Renewal	Replacing or replanting gardens	As required
Lawn Renewal	Reseed or returfing lawns	As required

Weather Delays

Sometimes, bad weather may delay our services. If that happens, we'll do our best to catch up quickly and keep things looking great.

What You Can Do in Your Personal Garden

Your personal garden is your space to enjoy, and a little care goes a long way. Here's how you can help:

- Mow and edge your personal lawn regularly
- Weed and prune garden beds
- Remove litter and green waste
- Keep paths and driveways tidy
- Let us know if you spot large trees or plants that could cause injury or damage.

Looking after your garden helps keep your home safe and welcoming, for you and your neighbours.

Want to Get Involved?

If you'd like to help with weeding or light maintenance in communal gardens, we'd love your support. It's a great way to build community spirit and take pride in shared spaces.

If you'd like to help, spread the word, invite a few neighbours, and turn garden care into a morning of fun at your HT community. You could grab some gloves, use your FOGO bin, pull out weeds or pick up leaves if you would like to get involved.

Thinking of planting or making changes to communal gardens?

Please check with us first, this helps keep things consistent and safe for everyone.

Need to Report Something?

If you notice something that needs to be reported to Housing Trust please contact us on the details provided below. Some things to keep an eye out for are:

- Missed maintenance visits
- Safety hazards, such as fallen branches or blocked paths
- Damaged garden areas
- Slippery, mouldy paths
- Anything else that needs attention

Contact Us

Please reach out to our Property Services Team:

Email: maintenance@housingtrust.org.au or Phone: (02) 4254 1166

Online: <https://www.housingtrust.org.au/contact-us/maintenance-issue/>

Do you need an Interpreter or a Translator?

If you need help to understand this letter, please contact Telephone Interpreters on 131 450 and ask them to call Housing Trust on 4254 1166 at no cost.

Trebate li tumača ili prevoditelja?

Ako vam je potrebna pomoć da biste mogli razumjeti ovo pismo, kontaktirajte telefonske tumače na broj 131 450 i zamolite ih da nazovu Stambeno povjerenstvo (Housing Trust) na broj 4254 1166, bez ikakvih troškova.

Да ли вам треба тумач или преводалац?

Ако вам треба помоћ да разумете ово писмо, молимо вас јавите се на 131 450 за телефонског преводиоца и затражите да бесплатно назову Housing Trust на 4254 1166.

¿Necesita un intérprete o un traductor?

Si necesita ayuda para entender esta carta, comuníquese con los intérpretes telefónicos en el 131 450 y solicite que llamen a Housing Trust al 4254 1166 sin costo alguno.

Bir Sözlü veya Yazılı Tercümana mı ihtiyacınız var?

Bu mektubu anlamak için yardıma ihtiyacınız varsa, lütfen 131 450 numaralı telefondan Telefonda Tercüman servisi ile iletişime geçin ve 4254 1166 numaralı telefondan Housing Trust'ı ücretsiz olarak aramalarını isteyin.

هل تحتاج إلى مترجم شفوي أو مترجم خطي؟

إذا كنت بحاجة إلى مساعدة لفهم هذه الرسالة، فيرجى الاتصال بخدمة الترجمة الشفوية على الرقم 131450 واطلب منهم الاتصال بصندوق الإسكان Housing Trust على الرقم 42541166 دون أي تكلفة.