

Sensor Smart Smoke Alarms

Fact Sheet

What is a smoke alarm and how does it work?

Smoke alarms detect fires by sensing small particles in the air using a couple of different kinds of technologies. Once they detect those particles above a certain threshold, they signal the alarm to sound so that you and your family can get to safety. An analysis by NSW Fire & Rescue found that 56% of fire fatality incidents had no smoke alarms present.

What is a Sensor Smart Smoke Alarm?

As part of our commitment to safety, we're trialing the use of Smart Sensor Smoke Alarms in your property. Unlike traditional smoke alarms, the smart alarms are connected to a Hub that is hardwired into your property, ensuring that your smoke alarm is operational 24/7, 365 days of the year.

Key Features:

- The Hub connection ensures your smoke is always working and alerts Housing Trust immediately if there's an issue.
- You will receive an instant notification via email or SMS if your smoke alarm is activated or tampered with.
- Annual smoke alarms tests are scheduled at your convenience through SMS or email. If they are not scheduled by the required date, the system will automatically conduct the test.
- Your smoke alarm is tested remotely, so you don't need to be home or provide access to your home for the test. This offers you greater flexibility and privacy.

Do I need to change batteries? No. Each Sensor alarm is powered for 10 years, requiring no battery changes.

What if I open the alarm? There's no need to open it. Opening triggers a tamper alert, notifying Housing Trust.

Can I cover the alarm? Covering or tampering with the alarm is against your lease terms and will trigger an alert.

Should I clean around the alarm? Yes. And on a regular basis if there are spiders or bugs residing in the vicinity of the alarm. Never spray insect repellent near an installed smoke alarm.

Do these devices record in my home? There are no audio or video recording capabilities in Sensor Smoke alarms.

Are they connected to my home Wi-Fi? No. The Sensor Smart Smoke Alarms use Radio Frequency for communication, with the Hub connecting via mobile networks, not your home Wi-Fi.

How do I find out more information? You can contact Housing Trust's Property Services Team on (02) 4254 1166. Our office hours are Monday – Friday, 9:00am to 5:00pm.